

Welcome to HealthEZ

We're here to make your life easier.



HealthEZ partners with Cyber Advisors to administer your medical insurance benefits. The following information is important to know when scheduling appointments and visiting providers.

HealthEZ is a third party administrator responsible for:

- Verifying your eligibility and benefits with your providers,
 - Processing and paying your claims, and
 - Making your medical insurance life EZ.
- America's PPO provides you with access to its preferred network of providers and facilities. America's PPO is your network and NOT your insurance.
 - Your providers will call HealthEZ or visit www.myhealthez.com/provider to confirm your eligibility. Providers will NOT call America's PPO.

Understanding Your ID Card

Q: What should my provider do if they have a question about my medical insurance?

A: Your provider should call HealthEZ at 844.449.5553 or visit www.myhealthez.com/provider.

Q: How do I find out if my provider is in my medical insurance plan's network?

A: Visit www.americasppo.com.

	A	Administered by:	Medical Network:	Employer:
		Policy Holder:		
C		Group:		
D		Subscriber:		
		Effective:		
		Medical Coverage:		
E		Rx BIN: 008878 • Rx PCN: WDRX • Rx GRP: CYAD450		
		In-Network Deductible:		
		In-Network Out-of-Pocket:		
F		MEMBERS		
		Client Services & Helpline: 844-204-3764		
		Benefits & myHealthEZ: CyberAdvisorsBenefits.com		
G		PROVIDERS		
		Eligibility: MyHealthEZ.com/Provider		
		Benefits & Precert: 844-449-5553		
H		Submit Claims to: Payer ID # 41178		
		HealthEZ: PO Box 211186, Eagan, MN 55121		
		PRIMARY MEDICAL NETWORK: America's PPO		
		AmericasPPO.com		
		TRAVEL MEDICAL NETWORK: PHCS Extended PPO		
		800-678-7427, MultiPlan.com/HealthEZ	Extended PPO	
		CRUMDALE ADVOCATES: 855-255-7060		
I		PHARMACY: WellDyne		
		888-479-2000, WellDyne.com		

- HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- Your primary medical network is America's PPO. Providers and facilities in America's PPO network offer services at a discounted rate.
- Your Group ID connects you with Cyber Advisors' medical insurance plan.
- Your Subscriber ID is a unique number assigned to you and your enrolled spouse/partner and child(ren).
- Your pharmacy uses the numbers and your subscriber ID to process your prescriptions.
- You call this number and use this website for help with your medical insurance.
- Your providers and facilities call this number and use this website to verify eligibility, benefits, and discuss claims.
- Your providers and facilities submit claims using this Payer ID # and mailing address.
- Your pharmacy of choice will use your pharmacy benefit manager WellDyne when processing your prescriptions.